

Systematic workflows

Automated processes
for IT & Non-IT services

Flexible process modeling for all departments



Simple automation of modeled workflows

Workflows describe business activities that are carried out or processed similarly over and over again. With the help of BPMN technology, you can structure, control and automate your workflow process chains with just a few clicks.

- ✓ Automation of repetitive and manual tasks
- ✓ Orchestration, monitoring and reporting of end-2-end processes across the entire IT landscape
- ✓ Simplified configuration in a low-code environment
- ✓ Support in complex decision-making
- ✓ Increased transparency for all process participants
- ✓ Resource savings thanks to reduced process cycle times



Increased efficiency thanks to drag & drop and low-code editors

Many day-to-day tasks within process chains run the same or very similar. With BPMN you can design workflow models simply by using drag and drop.

To do this, you select the type of task and then assign it to a department or person who will execute the task. Then you define the condition for the next step in the process chain.

In this way, you can build an automatable workflow model along your individual process chain—even without IT expertise. All BPMN modules follow a standardized system and have a code functionality.

OMNITRACKER can then use this digital BPMN model to perform certain tasks completely (e.g., creation of accounts in IT systems) or partially (task is assigned including reminder email to the responsible person).

All in all, this results in clearly structured and analyzable cross-departmental IT and non-IT processes with greater efficiency.



Integration of third-party systems

BPMN technology is designed to automate operations. Since different tools and systems exchange information with each other in more complex processes, connectors are used.

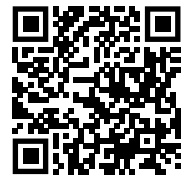
BPMN connectors serve as an interface to third-party systems to retrieve and process information across systems. In practice, this makes it possible to digitally map and automate even more complex business processes that span distributed (third-party) systems.

Ready-made modules within the library

Take advantage of the new, public OMNINET GitHub repository and use various templates for connectors.

Feel free to publish your own BPMN connectors and discuss various issues with other users. Further information on how to use and build connectors can be found on the GitHub platform.

Follow us on GitHub



Flexible standards

The BPMN standard allows the structured and flexible development of your individual process landscape.



Intuitive modeling



Standardized process visualizing



Continuous process monitoring



Seamless Microsoft integration



Optimized workflow management



Individual connectors on request



Independent solutions

For companies of the SME sector to global players: We support all enterprises in the digitization and automation of IT and non-IT services. OMNITRACKER is used in all industries and company sizes. Thanks to our experience and flexibility, we serve all branches as well as niche sectors with individual solutions.

More services

Our consulting experts advise you on the development and implementation of your digital projects. As a reliable software partner, we have accompanied thousands of software projects in over 750 live systems. With this extensive experience and know-how, we support you in all phases: from requirement analysis and implementation to system migrations and workflow optimization —always with assistance of our technical support. Our trainings for end users, administrators and customizing trainings as well as web-based seminars complete the OMNINET service portfolio.



About OMNINET

OMNINET, headquartered in Eckental near Nuremberg, Germany, and with other national branches and international subsidiaries, is one of the market leaders in the field of business process software, especially in the field of IT and enterprise service management. The product portfolio ranges from a highly flexible platform for the digitization and automation of business processes to BI tools and cloud-based service management solutions.

OMNINET is certified to ISO standards and has been delivering certified and award-winning software products for 25 years—100% made in Germany. OMNITRACKER is the industry-independent software solution for an ITIL®4- and GDPR-compliant implementation of individual digitization strategies.

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